



Fact Sheet

# Better data. Fewer burdens.

For health plans, maintaining robust and accurate provider directories can be challenging. Outdated data creates headaches ranging from regulatory issues to drastically lower member satisfaction.

### Improve directory accuracy and regulatory compliance

Directory Management, powered by CAQH, helps organizations improve the accuracy of provider directories, meet federal requirements, and reduce burdens on staff. The result: improved member access, better network relations, and lower health plan costs.

### Better provider directories with less effort

Directory Management provides a more accurate and up-to-date provider directory — with dramatically lower costs and administrative burden — to give your members the information they need to find the best available care.

#### Proven Results

**80%**

Provider response rate after a single outreach email

**80%**

Reduction in directory-related outreach costs

**84%**

Directory data accuracy achieved by a large national health plan

### A continuous approach to collecting and confirming directory information

- Health plans give us their provider network roster.
- The DataSpring directory solution leverages the professional and practice information entered by providers in the credentialing application.
- Providers are prompted to update and confirm their information in compliance with federal requirements.
- DataSpring enriches the data using advanced analytics and third-party resources to identify and correct potential errors.
- An updated file is sent to health plans to identify and correct inaccuracies in their directories.



We have found that the quality of data received via the Directory Management solution is higher than any other attestation channel we have today.”

– Leading National Health Plan

### Driving change with technology

DataSpring solutions automate workflows, deliver a wealth of accurate and actionable data, and create a better experience for both providers and health plans.

### The strength of our data



**2.25M**

providers rostered



**1.79M**

confirmed directory profiles



**2.5M**

providers confirmed their data in past 120 days

Find out how better data can transform your directories. Email [sales@dataspring.com](mailto:sales@dataspring.com) or visit [dataspring.com/directory](https://dataspring.com/directory) to learn more.