



Fact Sheet

Access reliable COB data when you need it

A tailored member data solution built on trusted health plan data

When coordination of benefits (COB) information isn't shared in a timely, standardized way, the entire healthcare system feels the strain. Hospitals and health systems face growing aged accounts receivable, providers and billing staff spend countless hours managing denials, Medicaid agencies struggle with compliance and budget accuracy, and patients often receive confusing or unnecessary bills.

COB errors account for 12% of all claims denials, costing an average of \$43.84 per claim and contributing to billions in wasted administrative expenses annually.¹ Even when claims are eventually reconciled, the long delays disrupt cashflow and increase pressure on an already strained workforce. Reliable up-to-date COB data helps ensure accurate payments, reduce denials, and improves the experience for everyone.






DataSpring COB On-Demand Powered by CAQH provides direct access to high-quality COB data, continuously updated weekly by health plans representing over 225 million covered lives. With the ability to run targeted queries and access real-time information, organizations can take a prospective approach to COB, make informed decisions, and reduce administrative burden.

1. 2024 Optum Denials Index and Premier national survey on patient delays and denials

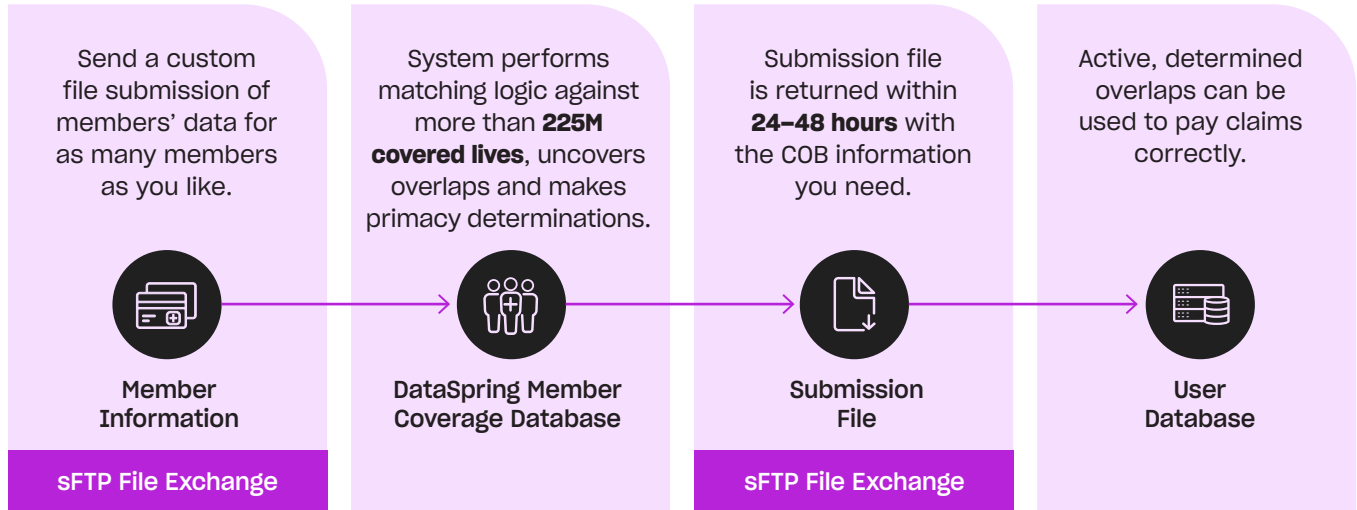


Prospective COB information directly from the source

With DataSpring COB On-Demand, you can prospectively access data that is:

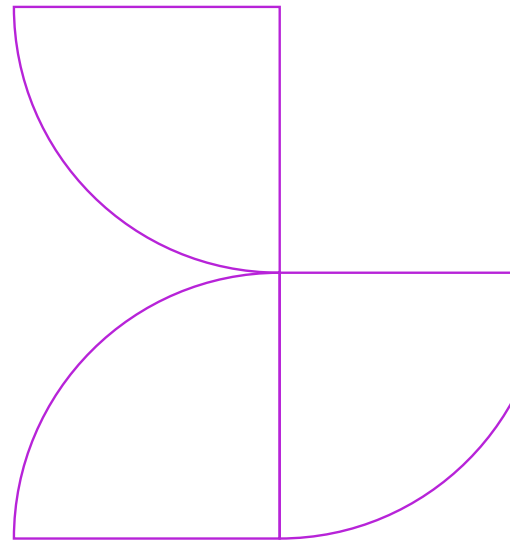
-  **Reliable:** Access continuously updated COB data with 99.5% match accuracy.
-  **Precise:** Check only the members you need—targeted results without unnecessary noise.
-  **Customizable:** Search active or termed members to support both cost avoidance and recoveries.
-  **Flexible:** Run queries with limited demographic information—perfect for time-sensitive scenarios.
-  **Timely:** Get fast COB overlap data customized to your specific use case or population.

Simple, fast, efficient COB information



One solution. Many use cases.

- Verify new member coverage at enrollment to ensure accurate onboarding and avoid delays.
- Prevent and resolve denied claims by checking member coverage before a claim is submitted.
- Support provider and payer partner eligibility inquiries for specific members or groups.
- Increase pre-pay claims savings and post-pay recoveries through one data source.
- Collect COB information that is typically missed in other types of Medicaid eligibility checks.



Learn how reliable coverage data can save your organization time and money at dataspring.com/COB.