



March 18, 2026

California State Assembly
Health Committee
ATTN: Chair Mia Bonta and Vice Chair Phillip Chen
1020 N Street, Room 390
Sacramento, CA 95814

RE: AB 2457- Health Care Provider Credentialing

Dear Chair Bonta, Vice Chair Chen, and Committee Members,

Thank you for the opportunity to submit a letter in support of AB 2457- Health Care Provider Credentialing. The proposed legislation builds on last year's enacted AB 1041 to support a standardized and streamlined process for the exchange of credentialing information between health care providers and Medi-Cal plans by utilizing CAQH's standard credentialing application and Provider Data Platform.

For more than 25 years, CAQH has united providers, health plans, and other entities to improve the accuracy and efficiency of the information that helps healthcare operate effectively. Today, the organization maintains the largest and most complete healthcare data foundation in the country, including more than 4.8 million provider data records sourced directly from providers across all 50 states and the District of Columbia. Our records span primary care, behavioral health practitioners and other specialists from independent practices and large health systems alike. This data is used for a variety of administrative use cases by carriers, including provider credentialing and increasingly provider directory management.

In 2025, Governor Newsom enacted AB 1041 to mandate the use of CAQH's credentialing application and Provider Data Platform for commercial full service health care plans beginning January 1, 2028. Once fully implemented, the new law will significantly streamline the exchange of health care providers' credentialing information between providers and health plans. CAQH's credentialing application is primarily accessed through our Provider Data Platform, which ensures the seamless flow of providers' information for credentialing, provider directory and other administrative use cases, while leveraging technology to collect provider data, identify errors, and prompt providers to confirm or update discrepancies. CAQH has a strong national footprint and is currently mandated or codified for at least one line of insurance business in 17 states and the District of Columbia and accepted in 22 others. In the states where CAQH is mandated or codified, 11 apply the requirement to Medicaid managed care.

CAQH designed our Provider Data Platform to ensure that provider data is in a state of continuous readiness for initial credentialing or recredentialing, along with provider directory inclusion. Providers are prompted to review and attest to the accuracy of their credentialing information on a recurring basis. Our system also enables providers to share their information with all participating health plans at the same time, similar to the college Common App. Our process eliminates redundant data requests from carriers to providers. This ultimately results in less provider abrasion, improved data accuracy, and more efficient business processes for carriers.

As proposed, AB 2457 will give providers a standardized experience for submitting and maintaining their information across payers, regardless of whether the payer is a Medi-Cal MCO or a commercial full service health care plan. We respectfully request the Committee support this proposed legislation to ensure providers

can enter and maintain their information in one place, rather than potentially using an additional system for Medi-Cal. This would allow for:

- ✓ **Consistency:** Using CAQH's credentialing application and Provider Data Platform gives providers a consistent experience for submitting and maintaining their data across commercial full service health care plans and Medi-Cal plans.
- ✓ **Uniformity:** CAQH's Provider Data Platform provides a uniform user experience for health care providers and payers alike, at no cost to providers.
- ✓ **Trust:** CAQH's Provider Data Platform is utilized by 80% of U.S. physicians and approximately 3 million other providers including advanced practice providers, dentists, and mental health professionals.
- ✓ **State and MCO Oversight:** CAQH's credentialing application and Provider Data Platform will support Medi-Cal's provider enrollment and credentialing processes by ensuring appropriate data capture to support determinations regarding a provider's qualifications to render care to enrollees and bill Medi-Cal.
- ✓ **Enhanced Access:** The way states operationalize these processes, including the structure of their credentialing systems, can affect provider participation in Medi-Cal and subsequently access to care for Medicaid enrollees. A uniform, consistent process across all insurance markets promotes provider participation and enrollee access.

We appreciate the committee's consideration of AB 2457 and welcome the opportunity to serve as a resource to you. Should you have any questions or would like additional information, please feel free to contact me at KBallantine@CAQH.org or 202-870-3288.

Sincerely,



Kristen Ballantine
Vice President, Government & Public Affairs, CAQH